



**FUTURE**  
PATHWAYS

The Meanings of Funded Support  
MINI REPORT



We have a new report.

The report is about our funded support. Funded support helps people work towards their outcomes. And it can sometimes help with urgent needs.

Funded support includes getting support from our Delivery Partners. And it also includes accessing our Discretionary Fund to pay for material or digital products, or to pay for a service, like a driving instructor.



## People can face challenges

People with lived experience can face specific challenges when accessing funded support. Some people might link money and funded support with power or with abuse. Some people might feel shame about money. This can affect how people access services and support. And it can mean that people find it more difficult to access funded support, even though they have a right to get the help they need.



We want to make sure people can access the fund

We want to be aware of barriers that people might face. For example, some people find it hard to wait for decisions about funded support. Other times, people might not understand what funded support can look like. It is important that we give clear information and listen to people.



We take a trauma informed approach.

This means we help people to feel safe and we build trust with the person. We give people choices about their support and we work alongside people. We also want to make sure that people feel they have a voice and are heard. And we keep in mind that people might have specific needs because they have experienced the Scottish care system.



## Everyone is different

Because everyone's outcomes are different, people access funded support for lots of different reasons. And different people access it in different ways. Some people might access funded support only once. But others might access it a number of times. The amounts that people request are also different. This is because everyone's journey is unique.



## How funded support is used

We know that improving their mental health, feeling safe and comfortable at home and being independent are important to many people we support. People use funded support to help them reach these outcomes. For example, often people purchase items related to their home such as furniture. And many people access counselling, psychological support, and record search support.



## The impact of funded support

Accessing funded support for their outcomes can help people feel better in their mental health. And it can help people take steps forward in their life. For example, some people tell us it helped them in their relationships with others in their life. And other people tell us it helped them feel more hopeful about the future.





## Next steps

This report helped us see how we can improve our approach. We have already taken some steps. For example, we have clear information about our approach to support. We are now taking more actions to improve. We are looking at how we can have conversations about personal outcomes, and how we can plan and review support with people accessing Future Pathways.



## Find out more

To read the Meanings of Funded Support report, or our summary report, go to [www.future-pathways.co.uk/meanings-of-funded-support](http://www.future-pathways.co.uk/meanings-of-funded-support)